

# Recall Information

## Samsung Slide-In Electric Ranges



Samsung Slide-In  
Electric Range Model  
NE58F9500SS/AC



Samsung Slide-In  
Electric Range Model  
NE63A8711QN/AC



Samsung Electric  
Range Model  
NE58K9850WG/AC



Samsung Electric  
Range Model  
NE63T8111SS/AC

NE58F9500SS/AC	NE58F9710WS/AC	NE58H9950WS/AC	NE58K9500SG/AC	NE58K9850WG/AC
NE58K9850WS/AC	NE63A8711QN/AC	NE63BB871112AC	NE63T8711SG/AC	NE63T8711SS/AC
NE63T8751SG/AC	NE63T8751SS/AC	NE58M9430SS/AC	NE58R9311SS/AC	NE58R9430SG/AC
NE63A8315SS/AC	NE63T8111SS/AC	NE63T8311SS/AC	NE63T8511SS/AC	

**Name of Product:** This recall involves Samsung Electric Slide-In Ranges with the model numbers above (full item list on following pages). The model number is located on the ranges on the inside upper left corner of the oven door or inside the storage bin located on the bottom of the oven.

**Hazard:** Front-mounted knobs on the ranges can be activated by accidental contact by humans or pets, posing a fire hazard.

**Remedy:** Consumers should contact Samsung to receive a free set of knob locks or covers compatible with their model of electric slide-in range to install. Consumers using the recalled ranges without knob locks or covers are cautioned to keep children and pets away from the knobs, to check the range knobs to ensure they are off before leaving the home or going to bed, and to not leave objects on the range when the range is not in use. Consumers with Wi-Fi enabled ranges can enable the “Cooktop On” notification on the Samsung SmartThings app to receive alerts on their smartphone when a cooktop burner is turned on.

**Consumer Contact:** Samsung toll-free at 1-833-775-0120 from 9:00 a.m. to 6:00 p.m. ET, or by 24/7 [live chat](#), or at [www.samsung.com/ca/support/slide-in-electric-range-knob-kit/](http://www.samsung.com/ca/support/slide-in-electric-range-knob-kit/) to receive a set of free knob locks or covers.

S/O SKU	Stock SKU	Model#
1000684257	1000736144	NE58F9500SS
1000684256		NE58F9710WS
1000799892	1000803574	NE58H9950WS
1001009099	1001009297	NE58K9500SG
1001009097		NE58K9850WG
1001002356	1001043320	NE58K9850WS
1001699705	1001718051	NE63A8711QN
1001699706		NE63BB871112
1001551502	1001543176	NE63T8711SG
1001551503	1001543336	NE63T8711SS
1001551615		NE63T8751SG
1001552906	1001543337	NE63T8751SS
1001049785	1001057303	NE58M9430SS
N/A		NE58R9311SS
1001296347		NE58R9430SG
1001660213	1001653140	NE63A8315SS
1001549402	1001543334	NE63T8111SS
1001551501	1001543335	NE63T8311SS
N/A		NE63T8511SS